Responding to disclosures of sexual violence

LISTEN

Be attentive and listen. Let the victim-survivor take their time.

"Are you okay? I'm here for you."

ACKNOWLEDGE

Validate the victim-survivor's experience and their feelings. Acknowledge their courage and strength for disclosing.

"I know this may be difficult to talk about. What happened to you is not your fault."

BELIEVE

Tell the victim-survivor that you believe them. Make sure the victim-survivor does not feel judged.

"Thank you for telling me. I believe you."

ESTABLISH SAFETY

Ask the victim-survivor if they feel safe or are worried. They may still be at risk of immediate and/or future harm.

"Do you feel safe right now? Are you safe where you live/work/travel?"

OFFER SUPPORT

Ask the victim-survivor if they need more support. If they say no, that is OK. Remind them that they can change their mind, and that support is always available.

"What would you like to do? What kind of support do you need?"

REFER

You are not expected to be the victim-survivor's main source of support. Refer them on to the appropriate services with their consent.

"Have you considered speaking to a professional about this? Here are some support services that can help victim-survivors."

DEBRIEF

Talking about violence can be difficult. Talk to someone you trust if you are upset or worried.

Always keep the identity of the victim-survivor confidential.







